

# We offer you...

## Software Management & Storage

- Application Management
- Packaging and managing of applications Microsoft Windows, Linux/Unix and MacOS X
- Jabba Backup
  - Backup of user homes and self-managed PCs such as laptops
- Unmanaged Storage
  - Disc space on a SAN storage without account- or user rights management
- Managed Storage
  - Disc space of user homes including user-, account- and user rights management

## Client Management

- Sysadmin Consulting
  - Consulting services for the IT-responsible person of an Institute
- 2nd level support for managed clients on Microsoft Windows, Linux/Unix and MacOS
  - Installation and Operation of ISG.EE-managed Desktop PCs at the Institute, 2nd Level Support
- 1st level support for managed client on Microsoft Windows, Linux/Unix and MacOS
  - 1st level support contract for 2nd Level support managed clients

## Email Hosting

- Hosting of Email Domains
  - Access to mailboxes, virus- and spam protection
- Webmail Applications
  - Access to mail boxes via browser, self-manageable mailing lists

## Office Tools

- Office Organisation
  - Workgroup-capable applications, Meeting Maker, chat systems for workgroups, project management, calendar

## Web Hosting

- Unmanaged Webhosting
  - Hosting of a web presence, database connectivity, support for script languages, 2nd level support
- Managed Webhosting
  - Hosting of a web presence, database connectivity, support for script languages, 1st level coding support, CMS