

Customers' Feedback



Here you can find some examples of our customers' feedback from which we conclude that we are on the right way with the services we provide:

- By the way, thanks a lot for the good support that D-ITET students receive during their years of study. At the moment I am working on a project in the U.S. and it is simply painful when networks and similar things don't work reliably. You only realize later, how great it was before ...
- Excellent availability, high personal commitment, problems have been resolved quickly.
- For a while now I had no contact to the IT-support team, not the least because I didn't have any problems.
- We engage in world class research and thus also need world class IT support. IT-support has never been as good as today during the last 30 years.
- ISG.EE-Linux rocks. I have been using Linux-only for the last half year and am much more productive.
- Thanks a lot for the prompt answer! ISG is great :)
- Thank you once more for the ultra fast reaction! I tell you: I am an determined supporter of ISG! :-)

And finally two statements of members of the ETH Executive Board:

- The best indication for your success is that other organisations want to purchase your services.
- What can we do so that the concepts of ISG.EE are adopted more widely at ETH?